



Auto Connect Rental

Terms & Conditions



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RENTAL TERM AND PAYMENT

This contract is concluded for a period determined per day. Rental fees may be paid in cash, via POS (credit/debit card), or via bank transfer to the company's account.

- The Renter undertakes to return the vehicle under the exact same conditions, on the date, time, and place determined according to the attached invoice.
- The Contract cannot be tacitly renewed.
- In the event of a cancellation by the Renter, the reservation fee is non-refundable; however, it will be kept on register as credit for a future reservation.
- The Renter is guaranteed to receive the exact vehicle selected on the website.

SECURITY DEPOSIT POLICY

A security deposit must be left via credit card or cash. Debit cards are not accepted for the security deposit.

- Credit Card Deposits: The deposit is not deducted from the Renter's account; it is pre-authorized (blocked) on the first day of the rental and unblocked on the day of return. Depending on the Renter's bank, it may take 1 to 2 weeks for the funds to reflect in the account. If delays occur, the Renter must contact their bank.

RENTER'S OBLIGATIONS & PROHIBITED USES

By taking possession of the vehicle, the Renter agrees to the following:

- Vehicle Condition: The Renter receives the vehicle with relevant traffic documents, in good condition, and without obvious flaws affecting safety. If the Renter notices any undocumented flaws, they must notify Auto Connect Rental within thirty (30) minutes of taking delivery.
- Fuel Policy: The company is not obliged to refund fuel differences if the Renter returns the vehicle with more fuel than specified at pickup.
- Prohibited Uses: The vehicle must strictly be used for its intended purpose. The Renter shall not use the vehicle to transport passengers or goods for hire, sublease the vehicle, tow other vehicles or items, or overload the vehicle beyond its legal capacity.
- Unauthorized Drivers: The vehicle must not be driven by anyone not explicitly authorized in writing by Auto Connect Rental.
- Vehicle Care: The Renter must protect the vehicle from damage, unnecessary wear and tear, and ensure safe parking to avoid damage.
- Cross-Border Travel: Driving outside the Republic of Albania is strictly prohibited unless authorized in writing by Auto Connect Rental prior to the reservation. At the border, the Renter must purchase a Green Card (international insurance), which is not provided by our rental service.

PENALTIES, FEES, AND DAMAGES

The Renter is financially responsible for all damages resulting from traffic violations, breaches of Albanian road legislation, and violations of this contract. The Renter authorizes the payment of the following fees where applicable:

- Traffic Fines: The full value of any fines imposed by relevant authorities.
- Late Return: 1/3 of the daily rental price for each hour of delay. Delays exceeding a few hours will result in double the daily rental price for each full day of delay.
- Missing Fuel: €3.00 per missing liter.
- Smoking: €150.00 penalty if evidence of smoking is found in the vehicle.
- Unauthorized Driver: €500.00 penalty if the vehicle is driven by an unauthorized person.
- Damage Without Police Report: The full value of the damage.
- Off-Road Driving: €200.00 penalty, plus the full value of any damages, if the vehicle is driven on roads outside the specifications of its category (e.g., unpaved or off-road conditions).
- Unauthorized Repairs: The full value of repairs and parts if the Renter alters or repairs the vehicle without written authorization from Auto Connect Rental.
- Unauthorized Border Crossing: €200.00 penalty if borders are crossed without our explicit advice or authorization.

LIABILITY DURING THE RENTAL PERIOD

Within the limitations set by law, the Renter releases Auto Connect Rental from any responsibility related to the circulation of the vehicle and for any loss or damage to personal belongings during the rental period.

- Criminal Offense Warning: Keeping the vehicle unilaterally for more than two (2) days beyond the agreed return date without Auto Connect Rental's authorization constitutes a criminal offense. The Renter assumes full administrative, civil, and criminal responsibility for all legal consequences arising from their actions or omissions.

INSURANCE COVERAGE

Three insurance policies are available for each rental contract:

- I. TPL (Third-Party Liability) - NORMAL: Covers damages the Renter may cause to third-party vehicles. If a third party causes damage to the rented vehicle, the Renter must immediately notify the Police and Auto Connect Rental, and deliver a valid copy of the Police Report or Court Decision. Submission of this document is mandatory to benefit from coverage.
- II. CDW (Collision Damage Waiver): Limits the Renter's financial liability for bodywork damage in a traffic accident. Includes TPL. Exceptions: CDW does not cover damage to glass, lamps, or wheels. CDW does not cover hit-and-run incidents or damages resulting from serious traffic violations (e.g., running a red light, DUI). The Renter must pay a deductible before insurance covers the rest. A Police or European Accident Report is strictly required.
- III. SCDW (Super Collision Damage Waiver): Offers extended coverage, including damage to glass, lamps, and wheels. The Renter is only responsible for the deductible, with the insurance covering the remainder. A Police or European Accident Report is strictly required. SCDW does not cover hit-and-run incidents or damages from serious traffic violations. Full Coverage is highly recommended for complete protection.

MISCELLANEOUS

- Early Return: The Renter is not entitled to any reimbursement for unilateral, premature termination of the contract or early return of the vehicle.
- Repossession: In case of a violation of these Terms and Conditions, Auto Connect Rental reserves the right to repossess the vehicle at any time, without restriction, at the Renter's expense.
- Jurisdiction: Any conflict arising from this agreement will be resolved by mutual agreement. Otherwise, it will be addressed to the Competent Authorities (Courts, Embassy, Police, etc..)



Date: _____

Auto Connect Rental Representative

The Renter
